

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an affiliate of the Komatsu Ltd. family, has an affirmative reputation for building robust and reliable lift trucks. They are recognized worldwide as a business who has a proud heritage and who maintains a benchmark of superiority in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their promise of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a manufacturer of mining and construction equipment. Very quickly the business grew into an industry leader and was accountable for building Japan's first state-of-the-art bull dozer and farm tractor.

Komatsu has grown into an international giant over the last few decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. Utilizing progressive designs and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Utilizing their enhanced manufacturing features and progressive design approaches, Komatsu has become known to fabricate the kind of rugged and dependable forklift that clients across the world have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the growing demand for its goods in the North American marketplace. To improve expenditures and efficiencies, a contemporary plant was built in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the requirements and demands of their clients globally while remaining a leading producer and dealer of progressive lift trucks and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy customers along with their North American consumers.

Following years of providing consumer service and maintaining relationships, Komatsu Forklift recognizes that meeting the customers' needs is paramount. All the latest product improvement at Komatsu begins first with the customer. By welcoming contributions and opinions, they are able to determine customer wants and expectations then cultivate progressive creations and then manufacture to exceed Komatsu Engineering Standards. Assuring consumers that quality is premeditated from the beginning and sustained through the manufacturing, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized professionals in crafting lift trucks, construction equipment and heavy duty equipment. Their design skill and competence assures that each new piece of equipment will persist in the toughest environments and have the capacity to survive the roughest applications. Adherence to strict engineering standards allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and strict in-house quality standards all contribute to top-quality forklift products. Komatsu Engineering Standards translate the current and progressive expertise used in advanced mining and construction equipment into world class equipment.

The state-of-the-art plant in Covington, Georgia has all the needed requirements for full scale production. This facility can take raw steel and manipulate it by preparing, welding, and fabricating it. Once assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control throughout the length of the production process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the people who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated supplier networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating instruction, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Vendor locations across the country have a Komatsu OEM parts on-hand to offer the necessary service required to keep customers' operations running effortlessly. Computerized, real-time access with next day delivery from their highly automated distribution hub is another option. The online K-Link system assists sellers with online parts management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Countrywide Accounts. Many world-class corporations rely on Komatsu forklifts in their every day operations. Nationwide account customers benefit from an original relationship with Komatsu that enables them to tailor cost-efficient services so as to increase the customer's productivity and profits. Komatsu countrywide account clients have access to on-line parts and operations support system and a wide-ranging fleet administration program, offering the ability for Komatsu to be their total solution for any forklift concerns.

The reliable and well-organized personnel at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience no matter if it is through sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of consumer service provided will help their clients satisfy or exceed their objectives and build a thriving business/client partnership in the process. Komatsu strives to be familiar with each of their customers' unique methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift dealer today in order to learn more about the selection of services and products they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of clients world-wide rely on the Komatsu family of products on a daily basis.